

## EdenSleep 30 Day Money Back Guarantee

### Terms and conditions

1. EdenSleep (NZBN 9429035844822) of 131 Cobham Drive, Hamilton East, Hamilton, New Zealand 3216 offers a 30 Day Money Back Guarantee to customers who are not completely satisfied with their new product(s), purchased from an EdenSleep store between 1 May 2020 and 31 July 2020 (**Term**), subject to these terms and conditions (**Offer**).
2. Under the Offer, if a customer who purchases product(s) set out in the table in paragraph 3 from a EdenSleep store during the Term is not completely satisfied, they may return the item(s) to the EdenSleep store where they purchased the product(s), at their expense, for a store credit or a full refund (at the customer's discretion) to the value of the original cost of the returned item(s) excluding any postage charged, provided:
  - a) the customer contacted the EdenSleep store if they experienced any issues for support and possible solutions;
  - b) all components of the product(s) are returned within 30 days of purchase;
  - c) the device has been set up by a CPAP Clinician/Specialist;
  - d) there is no damage as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke;
  - e) the customer has provided the EdenSleep store with proof of purchase for the returned product(s); and
  - f) the customer is a member of ResMed sleepvantage.

If the customer is not already a ResMed sleepvantage member, membership is free of charge and the customer can contact 1300 305 705 (AUS) or 0800 737 633 (NZ) anytime between 8am and 6pm AEST or sign up online at [www.sleepvantage.com.au/register](http://www.sleepvantage.com.au/register)

This offer is not available for change of mind. Should a customer change their mind, the item must be returned in its original packaging, in a resellable condition to be eligible for the offer.

3. The Offer:
  - a) applies only to the products set out in the table below:

| Product Code | Description                                    |
|--------------|--|
|              | <b>ResMed devices and selected accessories</b> |
| 37457        | Air10 - Auto - 4G Coms                         |
| 37458        | Air10 - Auto - For Her - 4G Coms               |

|         |   |
|---------|---|
| 37459   | Aircurve - CS PaceWave - 4G Coms              |
| 37460   | Air10 - Elite - 4G Coms                       |
| 38140   | AirMini - AutoSet                             |
| 62904   | AirFit - P10 - Mask System                    |
| 62914   | AirFit - P10 - Mask System - For Her          |
| 63336   | AirFit - F30i - Mask System (Small/Small)     |
| 63337   | AirFit - F30i - Mask System (Small/Standard)  |
| 63338   | AirFit - F30i - Mask System (Medium/Standard) |
| 63339   | AirFit - F30i - Mask System (Wide/Standard)   |
| 63340   | AirFit - F30i - Mask System (Medium/Large)    |
| 63430   | AirFit - F20 - Mask System (Small)            |
| 63431   | AirFit - F20 - Mask System (Medium)           |
| 63432   | AirFit - F20 - Mask System (Large)            |
| 63433   | AirFit - F20 - Mask System (For Her Small)    |
| 63434   | AirFit - F20 - Mask System (For Her Med)      |
| 63520   | AirFit - N20 - Mask System (For Her)          |
| 63521   | AirFit - N20 - Mask System (Medium)           |
| 63522   | AirFit - N20 - Mask System (Large)            |
| 63723   | AirFit - N20 Classic - Mask System (Small)    |
| 63724   | AirFit - N20 Classic - Mask System (Medium)   |
| 63725   | AirFit - N20 Classic - Mask System (Large)    |
| 63825   | AirFit - N30i - Mask System (Standard)        |
| 63826   | AirFit - N30i - Mask System (Small)           |
| 63875   | AirFit - P30i - Mask System (Standard)        |
| 63876   | AirFit - P30i - Mask System (Small)           |
| 64126   | AirFit - F30 - Mask System (Small)            |
| 64127   | AirFit - F30 - Mask System (Medium)           |
| 64206   | AirFit - N30 - Mask System (Standard)         |
| 38824   | AirFit - P10 - Mask System - AirMini          |
| 63051   | AirTouch - F20 - Mask System (Small)          |
| 63052   | AirTouch - F20 - Mask System (Medium)         |
| 63053   | AirTouch - F20 - Mask System (Large)          |
| 38822   | AirMini - Tubing                              |
| 38823   | AirMini - N20 Setup Kit                       |
| 38825   | AirMini - F20 Setup Kit                       |
| 38843   | AirMini - F20 Connector Only                  |
| 38844   | AirMini - N20 Connector Only                  |
|         | ResMed Sleep Health products                  |
| 7074763 | Provent - 30 Day - Therapy Pack (from Resmed) |

|              |  |
|--------------|--|
| 7078706      | Snore Rx / SN000   |
| 7078707      | Smart Nora / NORA2017002.1GL-Sleeve                          |
| 7078708      | Silk Eye Mask - Black / SW501-BL-1                           |
| 7078709      | Silk Eye Mask - Blue / SW501-RYL                             |
| 7078710      | Dreampad - Medium / DPD023                                   |
| 7078712      | Dreampad - Memory / DPD024                                   |
| 7078713      | Shoulder Relief Pillow / 1439-01                             |
| 7078714      | Reflux Relief Pillow - Small / 1247-07                       |
| 7078715      | Reflux Relief Pillow - Medium / 1304-07                      |
| 7078716      | Reflux Relief Pillow - Large / 1267-07                       |
| 7078719      | Sound Machine - Black / 5273803                              |
| 7078721      | Swannies Night - Classic Black Large / SW101-BL              |
| 7078722      | Swannies Night - Classic Black Medium / SW101-BR             |
| 7078723      | Swannies Night - Classic Black Small / SW101-BM              |
| 7078724      | Swannies Night - Tortoise Shell Large / SW101-TL             |
| 7078725      | Swannies Night - Tortoise Shell Medium / SW101-TR            |
| 7078726      | Swannies Night - Tortoise Shell Small / SW101-TM             |
| 7078749      | Dreem2 / EFM00   |
| 7078750      | Blue Light Blocking Glasses (Originals - Amber Lens) / BBG-0 |
| 7078751      | Blue Light Blocking Glasses (Fit-Over) / BBFG-007            |
| 7078752      | Blue Light Blocking Glasses (Style) / BBS-001                |
| 7078753      | Blue Light Blocking Glasses Prmm (NightFall - Red) /BBNF-001 |
| 7078754      | Blue Light Blocking Glasses Prmm (NightFall-FitOver) BBFP001 |
| 7078755      | Blue Light Blocking Glasses (NightFall - Kids) BBG-KIDS      |
| 7078756      | Blue Light Blocking Glasses (ScrnTm Cmptr Glasses) PGL-10102 |
| 7078757      | Sweet Dreams Light Bulb - Screw / SWEETDREAMS-E27            |
| 7078758      | Sweet Dreams Light Bulb - Bayonet /SWEETDREAMS-B22           |
| 7078759      | Red Night Light Pack / RED-NIGHT-AUS                         |
| 7078760      | Red Light Torch / BB-TORCH-001                               |
| 7078761      | Red LED Bulbs x 2 / REDLED                                   |
| 7078762      | Contoured Eye Mask / GB18401-2003                            |
| 7078763      | Sleep and Sound Blocking Ear Plugs                           |
| 7078767      | Dodow / 3760112490119  |
| 7078822      | Neptune ii Weighted Blanket 3kg / NBii3                      |
| 7078823      | Neptune ii Weighted Blanket 5kg / NBii5                      |
| 7078824      | Neptune ii Weighted Blanket 7kg / NBii7                      |
| 7078825      | Neptune ii Weighted Blanket 9kg / NBii9                      |
| 858076006019 | Theravent - 20 Night - Max                                   |
| 858076006026 | Theravent - 20 Night - Regular                               |

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|------------|--|
| CAT1105    | ProVent - 30 Day - Therapy Pack                |
| CAT1114    | ProVent - 30 Day - Starter Kit                 |
| CPAPILLOW  | CPAP - Pillow                                  |
| D311       | Macks Snore Block Ear Plugs (pack of 12)       |
| HP-01      | SpinalEZE - Pillow - High Profile              |
| HP-01 CASE | SpinalEZE - Pillow Case - High Profile         |
| LP-01      | SpinalEZE - Pillow - Low Profile               |
| LP-01 CASE | SpinalEZE - Pillow Case - Low Profile          |
| MP-01 CASE | SpinalEZE - Pillow Case - Medium Profile       |
| NS2701     | Night Shift - Lateral Sleep Device             |
| NS2702     | Night Shift - Neck Strap (Blue)                |
| PILLOWWRAP | SpinalEZE - Pillow Wrap                        |
| RETIMER    | ReTimer - Light Therapy Glasses                |
| SMENDER    | SnoreMender                                    |
| UVS0360X   | UVEX - Blue Light Blocking Glasses (Fit-Over)  |
| UVS1933X   | UVEX - Blue Light Blocking Glasses (Standard)  |
| RETIMER    | ReTimer - Light Therapy Glasses                |
| SMENDER    | SnoreMender                                    |
| UVS0360X   | UVEX - Blue Light Blocking Glasses (Fit-Over)  |
| UVS1933X   | UVEX - Blue Light Blocking Glasses (Standard)  |
|            | Third Party Devices and selected accessories   |
| 503091     | Transcend 365 miniCPAP - Auto                  |
| 503102     | Transcend 365 miniCPAP                         |
| 7078542    | Transcend 365 miniCPAP Auto - 503091           |
| AUG400H15  | DreamStation Go - Fixed with Humidifier        |
| AUG400S15  | DreamStation Go - Fixed                        |
| AUG500H15  | DreamStation Go - Auto with Humidifier         |
| AUG500S15  | DreamStation Go - Auto                         |
| AUX1130T19 | DreamStation BiPAP AVAPS                       |
| AUX400T15C | DreamStation - Pro (HumHt & modem)             |
| AUX500T15C | DreamStation - Auto (HumHt & modem)            |
| AUX700T15C | DreamStation - BiPAP - Auto (HumHt) (Cellular) |
| SPSAAA     | SleepStyle - Auto                              |
| SPSCAA     | SleepStyle – Fixed                             |
| 1090602    | Amara View - Mask System (Small)               |
| 1090603    | Amara View - Mask System (Medium)              |
| 1090604    | Amara View - Mask System (Large)               |
| 1094060    | Wisp - Mask System (Clear Frame)               |
| 1094061    | Wisp - Mask System (Fabric Frame)              |

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|-----------|---|
| 1104940   | Pico - Mask System  |
| 1105161   | Nuance - Mask System (Fabric Frame)                         |
| 1105168   | Nuance - Mask System (Pro Gel Frame)                        |
| 1109308   | Wisp - Mask System (Fabric Frame Youth)                     |
| 1116700   | DreamWear - Mask System (UtN Nasal)                         |
| 1133375   | DreamWear - Mask System - FFM (Small)                       |
| 1133376   | DreamWear - Mask System - FFM (Medium)                      |
| 1133377   | DreamWear - Mask System - FFM (Large)                       |
| 1133378   | DreamWear - Mask System - FFM (Medium / Wide)               |
| 1137916   | DreamWisp - Mask System (Fitpack)                           |
| 400475    | Simplus - Mask System (Small)                               |
| 400476    | Simplus - Mask System (Medium)                              |
| 400477    | Simplus - Mask System (Large)                               |
| 400480    | Simplus - Mask System (Medium) with Seal                    |
| 400BRE131 | Brevida - Mask No Headgear (X-Small / Small)                |
| 400BRE132 | Brevida - Mask No Headgear (Medium / Large)                 |
| BRE1SMA   | Brevida - Mask System (All Sizes)                           |
| D1116700  | DreamWear - Mask System (UtN Nasal) [To Order Demo Stock]   |
| D1124984  | DreamWear - Mask System (Gel Pillows) (To Order Demo Stock) |
| ESN2LA    | Eson 2 - Mask System (Large)                                |
| ESN2MA    | Eson 2 - Mask System (Medium)                               |
| ESN2MM    | Eson 2 - Mask System (Medium) (with seal)                   |
| ESN2SA    | Eson 2 - Mask System (Small)                                |
| EVO1LU    | Evora - Mask System (Large)                                 |
| EVO1MU    | Evora - Mask System (Medium)                                |
| EVO1SU    | Evora - Mask System (Small)                                 |
| EVO1WU    | Evora - Mask System (Wide)                                  |
| M260217SM | MiniMe2 - Pediatric Mask System (Small / Medium)            |
| M260218ML | MiniMe2 - Pediatric Mask System (Medium / Large)            |
| VIT1LU    | Vitera - Mask System (Large)                                |
| VIT1MU    | Vitera - Mask System (Medium)                               |
| VIT1SU    | Vitera - Mask System (Small)                                |

- b) is not valid with any other ResMed sleepvantage offer;
- c) excludes products that are part of EdenSleep Therapy Plans;
- d) is open to Australian and New Zealand residents aged 18 years or over only; and
- e) is limited to one device, one mask, and one sleep health product refund per customer within a one-year period.

4. The Promoter reserves the right to amend or cancel the terms of this offer without notice. Any valid claims submitted at the time of any cancellation will be honoured by the Promoter.
5. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer, including, but not limited to, where arising out of the following:
  - (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
  - (b) any theft, unauthorised access or third party interference;
  - (c) any claim for this offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
  - (d) any tax liability incurred by a claimant; or
  - (e) use of any Product.